

Cournoyer

Funeral Home & Cremation Center



Independently owned and operated by the Cournoyer Family since 1915

Telephone: 603~532~6484

WWW.COURNOYERFH.COM

INFO@COURNOYERFH.COM

Price Information Guide

Welcome to the Cournoyer Funeral Home & Cremation Center

Dear Friends,

The funeral home you select can make a big difference at a very difficult time. We are honored and grateful that you have considered seeking our help in this time of need.

Family is important to us ~ the Cournoyer family has been assisting our friends and neighbors for almost a century. In 1915 Fred L. Cournoyer began our legacy when he opened our family's funeral home and started providing the Monadnock Region and beyond with the best personal and professional service he was able to provide.

Through the years, Funeral Service as a business has undergone many changes ~ even in our rural area. You can visit many funeral homes within a half-hour drive of Jaffrey, and you may never realize that several are owned by a very large corporation with a strict business-like focus.

However, four generations later, the Cournoyer family continues our tradition of providing you with friendly, sincere and gentle care. As a family, we have grown up with the knowledge and understanding of all that is needed to help you and your loved ones in your greatest time of need. With our commitment to remain an independent, family owned and operated funeral home, you can be assured that we will continue to serve you for generations to come.

Being the oldest family owned funeral home in the Monadnock Region, we have not been tempted to stay idle, or to merely keep up with the times. Instead, we continue to be leaders and stay ahead of what eventually becomes the current trend in funeral services. For example, in 1959 we were among the first in the area to assist families with cremation services; our assistance with pet loss began in 1984, and personalizing and individualizing funerals has always been available here. Perhaps the most outwardly noticeable advancement was with our acquisition of New England's first and only Tombstone Motorcycle Hearse in 2007.

Our steadfast commitment to you is to ensure that every decision you make is knowledgeable and comfortable for all. With nearly 100 years of experience in providing assistance, we are able to offer simple suggestions to make every service more meaningful. Additionally, we will continue to provide all families with a comfortable, safe, and homelike atmosphere, with the best personal and professional care that only a family owned funeral home can provide.

From the entire Cournoyer family, to all of our full and part-time staff, our one goal is to exceed your expectations in every way possible. And, if you are not completely satisfied with any aspect of our services, we will not charge you for what you are not happy with.

As always, we invite you and encourage you to share your ideas, large or small, about what more we can do, or how we can serve you better.

Sincerely, Mark & Randy Cournoyer

Did You Know?

IT IS THE LAW. The primary intention of the Federal Trade Commission's Funeral Rule is to provide complete information on the cost of funerals to consumers to help them make more informed decisions.

- ❖ Funeral providers are required to give you a General Price List of products and services when you ask in person about funeral arrangements and you have the right to keep this list. Furthermore, funeral providers must make price information available over the telephone so you can more easily compare costs and services and select the arrangements you want.
- ❖ In New Hampshire, embalming is not required unless there will be public viewing after 24 hours has elapsed from the time of death, or when burial will be delayed, such as when the cemeteries are closed for the winter months.
- ❖ In New Hampshire, if the body is to be cremated, 48 hours must elapse from the time of death before cremation can occur. The law also requires that the New Hampshire Medical Examiner's office must review the cause and manner of death before authorizing cremation, and the body must be cremated in a suitable solid container.
- ❖ If you select direct cremation, you may consider using an alternative container which will be less costly than a casket. Any container you select will be destroyed during the cremation process.
- ❖ In New Hampshire, there are no state laws or regulations requiring the use of grave liners or vaults. Your local cemetery officials determine if grave liners or vaults are required for burial of either caskets or urns.
- ❖ In New Hampshire, the law requires a funeral provider to either deposit any money paid for preplanned funeral services in a New Hampshire bank; or put funds into a licensed insurance or trust company.

Things to Consider

- ❖ You may ask a friend or clergy person to assist you in making the arrangements and accompany you to the funeral home. This person should be someone you trust, and one who will be able to ask questions for you if you become distressed.
- ❖ Remember that an itemized list of all the charges must be given to you to help you plan a funeral, and you must be given an itemized list of all products and services you purchase.
- ❖ You do not have to accept any services or products that you do not want.
- ❖ You should not feel that you must choose expensive services and/or caskets or urns. Your emotional and social needs do not depend on how much money you spend.
- ❖ Preplanning your funeral eliminates the need for your family to make many of the difficult decisions while they are grieving. All of your wishes about your funeral will be observed because you have done all the planning in advance.
- ❖ If you have already prearranged your funeral, you can transfer it to another funeral home - possibly at a cost savings.
- ❖ You should be wary if a funeral home agrees to match or undercut a price from another funeral home. It is often a disservice to you. It is important for all funeral homes to be able to compare what they offer and stand behind the prices they charge.
- ❖ You can "shop" and compare funeral homes to choose the one that best fits your tastes, needs and budget. If the funeral home you have "always used" hasn't "kept up with the times" it may be time to consider a change.

Our Commitment to Knowledge and Fairness

- ❖ On the following pages you will find our General Price List, Examples of Cash Advance Items, a Casket Price List, an Outer Burial Container Price List, a Cremation Urn Price List and a Cremation Outer Burial Container Price List. This information is being provided to you in compliance with the Federal Trade Commission Regulation CFR 453 revised July 19, 1994. These price lists may be confusing to read. We encourage you to read this information carefully and ask any questions you may have regarding these price lists or anything else pertaining to the services or assistance we have to offer.
- ❖ At the conclusion of making funeral arrangements, a Statement of Funeral Goods and Services Selected will be presented to you for your approval and acceptance. Your signature on the statement will indicate that you personally accept the obligation and responsibility for complete payment of the funeral expenses.
- ❖ We regret that we are no longer able to pay any cash advancements for you. All payments of all cash advance items are due at the time of the arrangement conference. The Cournoyer Funeral Home & Cremation Center accepts no responsibility for any additional or unforeseen charges made by an outside agency that we have contracted with to complete the funeral arrangements selected.
- ❖ It is our policy that no one will be denied funeral or cremation services for any reason, including limited financial resources. If you would like to arrange a traditional funeral or cremation service and do not have sufficient funds to pay in accordance with our payment and credit Policy, we will be pleased to discuss special arrangements to fit an adjusted service which is within your budget.

Payment & Credit Policy

- ❖ The Cournoyer Funeral Home & Cremation Center has established a uniform payment and credit policy to serve all families fairly and to alleviate misunderstandings. A sound policy enables us to contain our costs to the families we serve. As a small business providing services and merchandise, we are totally dependent upon our clients for prompt payment. Our general payment and credit policy is that the entire funeral amount is due and payable upon receipt of the final invoice, and before the burial or cremation takes place.
- ❖ We realize that caring for the death of a loved one is often unexpected and unplanned. For legal reasons, there are limitations on what we can do. For your convenience, we offer as many simple payment options as possible:

Personal Check (*subject to electronic funds verification*) ~ Bank Check
Money Order ~ Cash ~ Visa ~ MasterCard ~ Debit Card ~ Prearrangements

- ❖ We offer a 2% discount on our services if payment in full is received before the burial or cremation takes place.
- ❖ The following are the only acceptable credit arrangements:

Assignable Life Insurance: Life insurance may be used as a means of full or partial payment for funeral and other related expenses. (*Must be verified in advance*) We can assist the family with processing the various claims forms.

Entitled Benefits: We will process on the family's behalf any death benefits from the Veterans Administration, Town or State Welfare Departments or Nursing Home Accumulated Funds Accounts as payment towards funeral expenses. If these funds do not meet the complete cost of the services selected, the family is responsible for the balance and our general credit policy will apply.

- ❖ We regret that we are unable to accept settlement of estates through attorneys or probate court as a means of financial arrangements. The family is responsible for the balance and our general credit policy will apply.
- ❖ We also regret that we are unable to accept private or 'in-house' payment plans as a means of financial arrangements. Loans may be available to you through your local bank or credit union.
- ❖ All unpaid balances after thirty days (30) from the date of death accrue late fee charges of 1.5% per month (18% per year). All late fees are incurred from the date of death.
- ❖ All unpaid balances after ninety days (90) from the date of death will be submitted to an agency for collection.

Cournoyer

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POST OFFICE BOX 486
THIRTY-THREE RIVER STREET
JAFFREY, NH 03452-0486

TEL: 603.532.6484
FAX: 603.532.5725

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GENERAL PRICE LIST

(Page 1 of 8)

These prices are effective April 1, 2010 but are subject to change without notice.

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

This list does not include prices for certain items that you may ask us to buy for you, such as cemetery or crematory services, flowers, and newspaper notices. The prices for those items will be shown on your bill or the statement describing the funeral goods and services you selected.

We do not charge you for our services in buying these items.

We cannot guarantee the availability of our staff or facilities if we are not consulted with prior to establishing the time and date of visitation or service. No visitation or service will be scheduled on the following holidays: Thanksgiving, Christmas Eve, Christmas, New Years Eve, New Years Day, or Easter.

BASIC SERVICES OF FUNERAL DIRECTOR AND STAFF ~ \$ 2,145.00

Our fee for the basic services of funeral director and staff includes, but is not limited to, staff to respond to initial request for service; arrangement conference with family and responsible parties; arrangement of funeral; preparation and filing of necessary authorizations and permits; recording vital statistics; preparation and placement of obituary notice; shelter of remains; and coordination with those providing other portions of the funeral, e.g., cemetery, crematory, vault companies and others as required. Also included in this charge are overhead expenses relative to our facilities such as professional licensing, legal and accounting fees, insurance, building and utility expenses, parking lot and grounds, maintenance, taxes, equipment, furnishings, inventory costs, record keeping, and secretarial and administrative expenses.

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select.
(This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.)

EMBALMING ~ \$ 750.00

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

~ OTHER PREPARATION OF THE BODY ~

Dressing, Casketing, Cosmetology and Professional Hairdressing <i>when applicable</i>	\$ 250.00
Additional specialized care of autopsied or organ donor remains	\$ 300.00
Reconstructive Restoration when necessary (<i>per hour</i>)	\$ 195.00
Additional Days of Refrigeration (<i>per day</i>)	\$ 50.00

Now Available ~ Optional Use of Environmentally Safe or 'Green' Embalming Fluids and Procedures at no additional charge.

SANITARY CARE ~ \$ 325.00

When there is no embalming and in the event of delayed disposition, this will include minimal topical disinfection, dressing and encasement of the unembalmed remains, a waterproof pouch as required by the State of New Hampshire, and up to 48 hours of refrigeration prior to burial, cremation or other disposition. This also includes the care and disposal of regulated medical waste in compliance with OSHA Regulations (Standards - 29 CFR) Bloodborne Pathogens - 1910.1030.

Cournoyer

Funeral Home, Inc. & Cremation Center

GENERAL PRICE LIST

(Page 2 of 8)

~ AUTOMOTIVE EQUIPMENT ~

(For all Automotive Equipment, the prices listed below are for any services provided within our 25 mile local service radius.

Unless otherwise noted, we will add \$3.00 for each additional mile outside this 25-mile radius.

Depending on the location of the service or burial, and the service schedule, additional charges for overnight accommodations may be required.)

Transfer of remains to the funeral home.....	\$ 275.00
- With family assistance at home, or when death occurs at a local hospital or nursing home.....	\$ 195.00
Service Vehicles when used for any of the following:	\$ 245.00
- To secure necessary Certificates, Permits, Physicians Authorizations and/or to transport Equipment, Flowers and Pallbearers or Escort the Procession.	
Transportation to Crematorium.....	\$ 145.00
Limousine.....	{ As Quoted }
Standard Funeral Coach.....	\$ 395.00

~ SPECIALTY FUNERAL VEHICLES ~

At the funeral home and available for your personal inspection, the choices include, but are not limited to:

- 2007 Tombstone® Harley Davidson Motorcycle-Drawn Hearse
- 1941 Dodge WC-13 – Restored Antique Military Vehicle
- 1947 Dodge WF-32 – Restored Antique Truck
- 2010 Ford F350 – Up to 5 Family members may accompany casket or urn to the ceremony
- When used at a service conducted by the Cournoyer Funeral Home & Cremation Center\$ 395.00
- For any other Funeral Home, Group or Family requesting assistance throughout New England.....*all start at*.....\$ 695.00

When our Specialty Funeral Vehicles are used in the event of an Infant, Child or Line of Duty Death,

(Up to 15 years of age, Military, Police, Fire, EMS)

~ We will make no charge for the use of our Professional Services or Automotive Equipment. ~

A discount of 15% will be offered if our Specialty Funeral Vehicles are requested for a service we conduct for any *retired* Military, Police, Fire, or EMS Personnel. (Over 20 Years of Service)

A discount of 10% will be offered if our Specialty Funeral Vehicles are requested for Pet services.

We do not own the following vehicles, however they are also available for use typically within 48 hours - all billed separately

- 1957 Chevy Nomad { for cremation services with Funeral Ark *only* }
- Antique Horse-Drawn Hearse { available for *very* limited use of up to 3 miles }
- 1939 Packard Hearse

~ USE OF THE FUNERAL ARK ~

When families choose cremation, and when conditions allow, the Funeral Ark may be used at the Memorial and Graveside Service. The Funeral Ark helps provide the greatest level of respect and care that everyone deserves. The Funeral Ark allows the involvement of pallbearers and gives the relatives and friends of the deceased a feeling of being able to perform one last act of kindness by helping in this manner. The Funeral Ark allows us to transport the urn in our hearse or specialty funeral vehicles in the same respectful manner a casket is. The Funeral Ark also provides an opportunity for everyone in attendance to proceed to the cemetery in a safe and organized funeral procession from a chapel, church or other location of the memorial service.

- When used at a service conducted by the Cournoyer Funeral Home & Cremation Center*No Charge*
- For any other Funeral Home, Group or Family requesting assistance throughout New England\$ 145.00

Insurance restrictions prevent the use of our Specialty Funeral Vehicles by anyone not employed by the Cournoyer Funeral Home, Inc. Our Specialty Funeral Vehicles shall *not* be used for disinterment purposes or for the initial removal and transfer from the original location of death.

Cournoyer

Funeral Home, Inc. & Cremation Center

GENERAL PRICE LIST

(Page 3 of 8)

~ ADDITIONAL SERVICES AND FACILITIES FEES ~

PLEASE NOTE: *In order to provide for the immediate needs of the families we serve and to comply with the federal overtime provisions contained in the Fair Labor Standards Act, services or gatherings scheduled for weekends or allowed holidays will be subject to a surcharge of up to \$300.00 in addition to any overtime fees charged by third party agencies hired to provide services outside the normal work week.*

These fees may be waived for services or gatherings held on a weekend within three (3) days of the date of death.

A. Visitation at the Funeral Home (Charge per hour or any portion thereof)\$ 200.00

Our services will include visitation setup, use of visitation room, placement of encased remains, display of floral arrangements, parking lot assistance, and supervision and attendance during the visitation.
(Weekends & Holidays....\$ 300.00 per hour)

Private Family Viewing.....\$ 145.00

Limited to immediate family only and up to 25 persons in attendance for a period of thirty (30) minutes.
Additional time or attendance will result in full visitation charge (Weekends & Holidays....\$ 245.00)

B. Identification Viewing.....\$ 95.00

Our services include the removal of hospital dressings and other interventions, washing, disinfection, composing of features, and brief use (*maximum of fifteen (15) minutes*) of the chapel by immediate family members only, and strictly for the purposes of verifying identification with no rites or ceremonies conducted. We regret that this cannot be offered when trauma is present or after an autopsy or organ donation has occurred.
(Weekends & Holidays....\$ 195.00)

C. Visitation at other Facility\$ 545.00

Our services will include coordinating the visitation arrangements, local transportation of encased remains and necessary equipment, complete setup for visitation at the facility and proper placement of encased remains and floral arrangements. (Weekends & Holidays...\$ 645.00)

Staff member presence at Visitation (per hour).....\$ 95.00

D. Funeral or Memorial Service at the Funeral Home.....\$ 645.00

Our services include coordinating the service arrangements, supervision of service, staff to attend the ceremony, setup and use of facilities for ceremony, and supervision of committal or other disposition service.
(Weekends & Holidays....\$ 845.00)

Funeral or Memorial Service at the Funeral Home on the day following initial visitation.....\$ 445.00

(Weekends & Holidays....\$ 645.00)

E. Funeral or Memorial Service at other Facility.....\$ 445.00

Our services include coordinating the service arrangement, supervision of committal or other disposition service, and equipment and additional staff necessary to conduct the service at another facility. (*No visitation*)
(Weekends & Holidays...\$ 645.00)

Cournoyer

Funeral Home, Inc. & Cremation Center

GENERAL PRICE LIST

(Page 4 of 8)

~ ADDITIONAL SERVICES AND FACILITIES FEES CONTINUED ~

- F. Graveside Service.....\$ 395.00**
Our services include coordinating the funeral arrangement at graveside, supervision of the graveside service, and equipment and staff necessary to conduct the graveside service. (*Weekends & Holidays...\$ 595.00*)
- G. Springtime Interments made necessary by seasonal cemetery closures.....\$ 250.00**
Our services include coordinating the arrangements at the cemetery, supervision of the interment, and equipment and additional staff necessary to conduct the interment.
(*Scheduling is strictly limited to Monday through Thursday, from 10:00 AM to 1:00 PM*)
- H. Custodial Care (Per Day).....\$ 75.00**
If, for any reason, human remains are to be held at the funeral home for any length of time, this charge will be applied per day, or any portion thereof, beyond the initial 24 hours. This charge will not apply to the days when embalming or topical disinfection occurs, visitation is held, or a funeral or memorial service is conducted.
- I. Release and Delivery of the Cremated RemainsNo Charge**
We will hand deliver the cremated remains locally (*within our 25 mile local service radius*) at no charge during the first thirty (30) days unless arrangements are made for proper release to the family or responsible party at our facility during our regular business hours.
- J. Careful Packaging and Shipping of the Cremated Remains..... \$ 75.00**
This charge applies when we are requested to return the cremated remains to a family using the United States Postal Service, Certified, Return Receipt Requested, to any domestic location. Additional fees and requirements will apply to international delivery requests.
- K. Storage of the Cremated Remains (When plans for final disposition have not been completed)....\$ 25.00**
The cremated remains may be held at the funeral home at no charge for thirty (30) days until arrangements are made for proper release to the family or responsible party at our facility during our regular business hours. After thirty (30) days this fee will be assessed per month, or any portion thereof, for shelter and storage of the cremated remains. After ninety (90) Days, cremated remains left at the funeral home will be considered as unclaimed and/or abandoned and the Cournoyer Funeral Home & Cremation Center will respectfully dispose of them according to NH RSA 325-A:27.
- L. Ceremonial Scattering of the Cremated Remains.....\$ 250.00**
Our services include coordination and supervision of the complete or partial scattering of the cremated remains. The method of scattering may be by hand, plane, boat or any other respectful manner and may be done in the area of ones choice. Scattering may take place with or without the family and/or clergy present.
(*Add \$3.00 for each additional mile outside 25 mile local service radius*)

Cournoyer

Funeral Home, Inc. & Cremation Center

GENERAL PRICE LIST

(Page 5 of 8)

DIRECT CREMATION ** ~ \$ 2,475.00* to \$ 5,920.00*

~ Simple cremation assistance without any visitation, rites or ceremonies, public or private. ~
(A similar service with itemized pricing is valued at \$ 3,475.00 ~ You save \$ 1000.00 **)

The charge for a direct cremation includes:

- Discounted / limited basic services of Funeral Director and staff.
- removal of remains within our local service area, sanitary care,
- service vehicle use for necessary authorizations, transportation to the crematory, crematory fee,
- New Hampshire Medical Examiner fee,

This charge does not include obituaries, certified copies of the death certificate, or any additional merchandise or the use of facilities and staff for any visitation or ceremony, public or private, prior to or after the cremation. If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are unfinished boxes made of particleboard, pine and cardboard.

- A. Direct cremation with a container provided by purchaser.....\$ 2,475.00 *
- B. Direct cremation with a minimum required alternative container provided by our funeral home.....\$ 2,670.00 *
- C. Direct cremation with a cremation casket selected from our funeral home (in addition to the cost of the casket).....\$ 2,475.00 *

Peace of mind from a family member witnessing the cremation processes is always available at no additional charge and with no required upgrades to merchandise selections.

Staff member presence for witnessing cremation process with same day return of cremated remains\$ 95.00

CREMATION CASKETS... *A complete price list will be provided at the funeral home.....\$ 595.00 to \$ 2,995.00*
Unless a casket or container is purchased or provided, an alternative cremation container will be used in accordance with NH RSA 325-A:4.

CREMATION CONTAINERS... *A complete price list will be provided at the funeral home..... \$ 195.00 to \$ 890.00*
Unlike cremation caskets, if burial in a cemetery setting is desired, cremation containers may not be used.

CREMATION URNS... *A complete price list will be provided at the funeral home.....\$ 45.00 to \$ 1,725.00*
Unless an urn is purchased or provided, we will return the cremated body in a temporary cardboard container.
We display over 100 urns in our selection room constructed from a wide variety of materials.

CREMATION URN OUTER BURIAL CONTAINERS *A complete price list will be provided at the funeral home \$ 195.00 to \$ 595.00*
If burial of the cremated body in a cemetery setting is desired, many cemeteries require the use of an outer burial container.

RECEIVING CREMATED REMAINS

This charge includes receiving of cremated remains, and local transportation to the cemetery. This charge does not include the use of facilities and staff for any visitation, rites, or ceremony, public or private, prior to or after the burial.

Additional charges for Custodial Care and Storage of Cremated Remains may also apply.

- A. With arranging the complete graveside committal service and family in attendance.....\$ 395.00 *
- B. With arranging interment at our convenience and no one in attendance.....\$ 245.00 *

**** These prices do not include any additional Cash Advances, Merchandise or Services.***

***** These packages may not be used in part. If additional services or assistance is requested, pricing must be itemized.***

Cournoyer

Funeral Home, Inc. & Cremation Center

GENERAL PRICE LIST

(Page 6 of 8)

IMMEDIATE BURIAL ** ~ \$ 2,885.00* to \$ 6,330.00*

{Simple burial assistance without any visitation, rites or ceremonies, public or private.}
(A similar service with itemized pricing is valued at \$ 3,385.00 ~ You save \$ 500.00 **)

The charge for immediate burial includes:

- Discounted / limited basic services of Funeral Director and staff.
- removal of remains within our local service area,
- sanitary care,
- service vehicle use for necessary authorizations, transportation to the cemetery,

This charge does not include obituaries, certified copies of the death certificate, casket, outer burial container, or any additional merchandise or the use of facilities and staff for any visitation or ceremony, public or private, prior to or after the burial.

- A. Immediate burial with casket provided by purchaser.....\$ 2,885.00 *
- B. Immediate burial with casket selected from our funeral home (in addition to cost of casket)..... \$ 2,885.00 *

CASKETS...A complete price list will be provided at the funeral home.....\$ 595.00 to \$ 3,445.00

OUTER BURIAL CONTAINERS ..A complete price list will be provided at the funeral home.....\$ 845.00 to \$ 2,555.00

FORWARDING REMAINS TO ANOTHER FUNERAL HOME

{Local assistance and transportation without any visitation, rites or ceremonies, public or private.}

This charge includes:

- Discounted / limited basic services of Funeral Director and staff.
- removal of remains within our service area,
- embalming,
- dressing and encasement of remains,
- service vehicle use for necessary authorizations, transportation to the Manchester Airport

This charge does not include the use of facilities and staff for any visitation, rites or ceremonies, public or private, prior to or after forwarding of the remains. If the remains are to be transported to another funeral home by automobile, \$ 145.00 will be deducted and the additional mileage fees will be determined by location, distance, and which funeral home provides transportation.

- A. With minimum airline approved shipping container.....\$ 3,505.00 *
- B. With casket selected from our funeral home, (in addition to the cost of the casket).....\$ 3,310.00 *

RECEIVING REMAINS FROM ANOTHER FUNERAL HOME ~ \$ 2,145.00 *

This charge includes receiving of remains, local transportation to the cemetery or crematory and discounted basic services of staff.
This charge does not include the use of facilities and staff for any visitation, rites, or ceremony, public or private, prior to or after burial.

* These prices do not include any additional Cash Advances, Merchandise or Services.

** These packages may not be used in part. If additional services or assistance is requested, pricing must be itemized.

Cournoyer

Funeral Home, Inc. & Cremation Center

GENERAL PRICE LIST

(Page 7 of 8)

~ OTHER MERCHANDISE AND SERVICES ~

Online Obituary Placement\$ 25.00

As local newspapers continue to charge significant fees for obituary placement in a single edition, families are often eliminating these traditional printed notices and relying more on online obituaries. This fee is charged for the permanent placement of the complete and unedited obituary on our website, **www.cournoyerfh.com**.

This online obituary placement provides family and friends with the perfect opportunity to create a beautiful online memorial, complete with the option of uploading photos from home for a photo gallery, videos, and even the funeral webcast if one is desired.

It also provides an online guest book for visitors to share memories and condolences in.

Funeral Webcast.....\$ 95.00

For family members and friends who may not be able to be present at the service. Includes a copy on DVD.

Remembrance Package\$ 195.00

This includes a Memorial Tapestry, a Register Book, 16 Laminated Prayer Cards, 100 Non-Laminated Prayer Cards, 1 Memorial Candle, 50 Acknowledgment Cards and a Cross or Crucifix if applicable.

When Remembrance Items are purchased separately, in addition to, or instead of the package:

Laminated Prayer Cards... (per 16).....\$ 20.00	Standard Prayer Cards... (per 100).....\$ 35.00
Memorial Tapestry.....\$ 125.00	Memorial Candles.....\$ 30.00
Cross or Crucifix.....\$ 30.00	Register Book.....\$ 40.00

Bronze Memorial Plaques and Garden Rocks ~ \$ 115.00 to \$ 395.00

Engraved in 3-D color relief and sealed for lasting beauty. There are many styles to choose from.

Veterans Flag Cases.....\$ 95.00 to \$465.00

Prices vary in respect to the species of wood selected, and if the front is glass or wood.

An urn pedestal is also available to accompany the flag case.

All can be engraved and include an emblem from the branch of service.

~ Concierge Services ~

Here at the Cournoyer Funeral Home & Cremation Center, we are always trying to find ways to provide additional assistance to those we serve and therefore are generally able to assist you with any special needs.

We have great relationships with many local inns, restaurants, florists and other services, and our friends here in the Monadnock Region are who we can turn to when trying to assist you further.

Please allow us to assist you, your family or guests with the following:

- ❖ Memorial Luncheons
- ❖ Dining Reservations
- ❖ Hotel Reservations
- ❖ Ordering Flowers
- ❖ Transportation to and from Airports, home, or other locations
- ❖ Providing emergency toiletries and baby needs
- ❖ Coordinating baby-sitting or house-sitting
- ❖ ...or any other special request you may have...

Cournoyer

Funeral Home, Inc. & Cremation Center

GENERAL PRICE LIST

(Page 8 of 8)

~ SPECIAL SITUATIONS ~

Stillborn or Infant Services

We make no charges for our assistance, services, facilities or equipment.
Merchandise selected and cash advance charges are provided at cost.

Child Services (age 5-15 years) ~ or ~ Line of Duty (Military or Public Safety)

We do not apply the non-declinable charge for the Basic Services of Funeral Director and Staff (presently \$ 2,145.00).
All other charges are from the General Price List. *

Medical School Anatomical Donation ~ \$ 2,145.00*

Charges cover removal and transfer of remains to the appropriate Medical School, procuring biographical information from the family, preparation and filing necessary permits and certificates, and complete record keeping.

Electronic Filing of Death Records ~ \$ 250.00

This charge is for the required electronic filing of a Death Record and the issuing of a Burial Permit as per the requirements set forth in NH RSA 290:1. This charge shall apply to Funeral Directors not licensed or operating in the State of New Hampshire and/or any Next-of-Kin as defined in RSA 290:16, IV, or any Designated Agent under RSA 290:17.

Use of Professional Equipment ~ \$ 295.00

This charge is for the temporary use of any professional equipment necessary for aiding the process of removal or transport of the deceased. *(other than our funeral vehicles)* This charge shall apply to Funeral Directors not licensed or operating in the State of New Hampshire and/or any Next-of-Kin as defined in RSA 290:16, IV, or any Designated Agent under RSA 290:17. *(Our insurance prohibits the use of our professional vehicles by anyone not employed by our funeral home.)*

Placing Death Notices and/or Obituaries ~ \$ 95.00

If we provide only this service or provide it with a Medical School Anatomical Donation we charge \$ 95.00 in addition to the cost charged by the newspapers or website for the notice.

Disinterments ~ \$ 2,145.00*

A disinterment/reinterment will also involve charges from a Vault Company (who does the actual transfer) as well as grave opening charges of the two cemeteries involved. Conditions and/or circumstances may necessitate the purchase of a new outer burial container for the transfer, and there are generally permit charges.

* Plus any additional Cash Advances, Merchandise and Services selected.

Cournoyer

Funeral Home, Inc. & Cremation Center

CASH ADVANCE PRICE LIST

These prices are effective as of April 1, 2010 but are subject to change without notice.

The items shown below are those items known as Cash Advances. These are outside services or assistance which must be retained in order for the arrangements to be completed as requested. Since these prices are set by third parties, the prices on this list are subject to change without notice. These items must be paid for in advance and include, but are not limited to:

Overtime Fees.....\$ 100.00 to \$ 1,000.00
Most third party providers have established certain overtime fees for any services, including travel time that begin before normal working hours, extend beyond normal working hours, or are on a Federal holiday, Saturday, or Sunday.

Grave Opening Charges.....\$ 100.00 to \$ 2,850.00
These rates vary according to which cemetery is selected, if it is a cremation urn or a casket burial, and if the cemetery has different rates for summer and winter burials, or weekend and holiday overtime charges.

Other Cemetery Fees...*(Use of Artificial Grave Grass, Lowering Devices, Cemetery Tents, etc)*..... \$ 80.00 to \$ 450.00
This fee is set by the vault companies for the rental and use of these items. Please see the Outer Burial Container Price List for details.

Crematorium Fee\$ 280.00

State of New Hampshire Medical Examiner Fee.....\$ 60.00

Church Fees:

Clergy Honorariums.....\$ 200.00 to \$ 450.00
Organist Charges.....\$ 125.00 to \$ 150.00
Vocalist Charges.....\$ 125.00 to \$ 150.00
Sexton Charges.....\$ 45.00 to \$ 100.00
Non-Member Fees.....\$ 50.00 to \$ 250.00
Parish Hall Fees.....\$ 100.00 to \$ 200.00

These rates vary according to which church is used.

Local Obituary Package.....\$ 125.00
This charge includes the Monadnock Ledger -Transcript, Keene Sentinel and our website, www.cournoyerfh.com

All other Obituaries and Paid Death Notices.....*Varied*
For example, the Union Leader has charged as much as \$1800.00 to print an obituary. *(The rates depend upon style selection and/or multiple days.)*
All additional newspaper rates vary according to which newspapers are selected and how long the notice or obituary is.

Certified Copies of the Death Certificate.....*Varied*
These rates vary according to what state the death occurs in. *(New Hampshire charges \$ 12.00 for the first certified copy and \$ 8.00 for each additional copy).* These rates apply each time we request certified copies for you.

Air Transportation Charges.....*Varied*

Out of Town / Out of State Funeral Director charges and Burial Permit fees..... *Varied*
These rates vary according to what services are requested or required from the other Funeral Director and where the death occurs.

Caterers..... *Varied*
These rates vary according to which caterer is selected, type of meal, and number of people expected.
Many of our local caterers charge approximately \$ 10.00 per person.

Grave Marker Inscription..... *Varied*
These rates vary according to which monument company is selected and how much information needs to be cut into the marker.
Generally the minimum amount is \$ 150.00.

Cournoyer

Funeral Home, Inc. & Cremation Center

CASKET PRICE LIST (Page 1 of 4)

These prices are effective as of April 1, 2010 but are subject to change without notice.

Traditional Style Hardwood Caskets

<i>Name</i>	<i>Material</i>		<i>Interior</i>	<i>Price</i>
Pearson	Cherry Veneer	^	Champagne Velvet	\$ 3,445.00**
National Honor	Oak Veneer	^	Champagne Velvet	\$ 3,435.00
Barkley	Oak	^	Champagne Velvet	\$ 3,435.00
Tanglewood	Cherry		Beige Velvet	\$ 3,265.00
Cameron	Oak Veneer	^	Champagne Velvet	\$ 2,910.00
Monroe / Madison	Maple Veneer		Champagne / Moss Pink Velvet	\$ 2,910.00
Wedding Quilt	Poplar	^	Hand Quilted	\$ 2,745.00**
Colonial	Pine		Beige Linwood	\$ 2,655.00
Providence Pieta	Maple		Beige Velvet	\$ 2,505.00
Montpelier	Maple		Arbutus Crepe	\$ 2,445.00
Delaware	Poplar		Rosetan Crepe	\$ 2,380.00
Fairfield	Poplar	^	Rosetan Crepe	\$ 2,380.00
Wildlife / Hunter	Oak		Camouflage	\$ 2,365.00**
Benton	Oak Veneer	^	Rosetan Crepe	\$ 2,295.00
Sturbridge	Ash		Rosetan Crepe	\$ 2,285.00
Hampton	Poplar		Rosetan Crepe	\$ 2,215.00
Courtland	Oak Veneer		Rosetan Crepe	\$ 2,160.00
Arlington	Poplar		Rosetan Crepe	\$ 2,140.00
Liberty	Poplar		White Crepe with Flag Case	\$ 2,125.00
Trenton / Weston	Poplar Veneer	^	Blue / Rosetan Crepe	\$ 2,095.00
Concord	Pine		Starlight Crepe	\$ 1,640.00
Citation	Poplar		Dawnlite Crepe	\$ 1,635.00
Florence	Poplar		Pink Crepe	\$ 1,480.00**
Gurnet	Poplar		Rosetan Twill Crepe	\$ 1,395.00
Oxford	Poplar		Rosetan Twill Crepe	\$ 1,380.00
Graham	Poplar	^	Rosetan Twill Crepe	\$ 1,295.00
Delray	Poplar		Rosetan Twill Crepe	\$ 1,240.00

^ *Lifesymbols Corners or Alcove*

** *Available in Selection Room*

Cournoyer

Funeral Home, Inc. & Cremation Center

CASKET PRICE LIST (Page 2 of 4)

Cremation Style Hardwood Caskets

<i>Name</i>	<i>Material</i>	<i>Interior</i>	<i>Price</i>
Endicott	Cherry	Beige Velvet	\$ 2,995.00
Mason	Cherry Veneer ^	Champagne Velvet	\$ 2,485.00
Pioneer	Oak	Rosetan Crepe	\$ 2,125.00
Bradbury	Pecan Veneer	Beige Velvet	\$ 2,125.00**
Sawyer	Oak Veneer ^	Rosetan Crepe	\$ 1,745.00
Rockwood	Poplar	Rosetan Crepe	\$ 1,425.00**
Clarion	Pine	Rosetan Drexel	\$ 1,410.00
Clifton	Poplar	Rosetan Crepe	\$ 1,265.00
Mission	Poplar	Rosetan Crepe	\$ 1,225.00
Newport	Poplar	Rosetan Crepe	\$ 1,170.00
Serenity	Poplar	Rosetan Crepe	\$ 1,170.00
Baton	Pine	White Crepe	\$ 895.00**
Standard Cloth Covered	Fiberboard	White Twill Crepe	\$ 880.00**
Longley	Fiberboard	Light Blue Crepe	\$ 855.00**
Homemade	Pine	None - Personalized	\$ 750.00**
Pacific Pine	Hardboard	Rosetan Crepe	\$ 750.00
Bayview Beech	Hardboard	White Twill Crepe	\$ 680.00
Salem Cloth Covered (Navy / Crimson)		White Twill Crepe	\$ 595.00

Cremation Rental Casket

Monticello	Cherry	Rosetan Pebble Crepe	\$ 1,295.00
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Cremation Containers

Brighton	Fiberboard	Rosetan Crepe Interior	\$ 890.00
Taylor	Fiberboard	Rosetan Crepe Interior	\$ 760.00
Shaker Pine	Hardboard	Ivory Crepe Interior	\$ 595.00
Stratus	Hardboard	No Interior	\$ 395.00
Alternative Container	Particleboard / Corrugated Board / Pine	No Interior	\$ 195.00**

^ *Lifesympols Corners or Alcove*

** *Available in Selection Room*

Cournoyer

Funeral Home, Inc. & Cremation Center

CASKET PRICE LIST (Page 3 of 4)

Bronze & Copper Non-Rusting Caskets

~ Available upon request. ~

Steel Caskets

<i>Name</i>	<i>Material</i>	<i>Interior</i>	<i>Price</i>
Red Sox (all MLB teams)	18 Gauge Steel	White Velvet with Team Logo	\$ 2,995.00**
Sydney Blue	18 Gauge Steel	Champagne Velvet	\$ 2,760.00
Silver Finch	18 Gauge Steel ^	Light Blue Velvet	\$ 2,655.00
Classic II	18 Gauge Steel	White Velour with Black Highlights	\$ 2,495.00**
Sierra	18 Gauge Steel	Rosetan Radium Crepe	\$ 2,370.00
Neopolitan Blue	18 Gauge Steel	Light Blue Radium Crepe	\$ 2,325.00
Amethyst	18 Gauge Steel	Moss Pink Crepe	\$ 2,230.00
Desert Sand	18 Gauge Steel	Rosetan Crepe	\$ 1,780.00
Auburn	20 Gauge Steel ^	Rosetan Crepe	\$ 1,780.00
Affinity	20 Gauge Steel	Silver Crepe with Military Theme	\$ 1,750.00**
Liberty Silver	20 Gauge Steel	Ivory Drexel Crepe	\$ 1,545.00
Addison	20 Gauge Steel	Moss Pink Carrel Crepe	\$ 1,375.00**
Vintage	20 Gauge Steel	Silvertaupe Drexel Crepe	\$ 1,350.00
Lumina	20 Gauge Steel	Rosetan Crepe	\$ 1,350.00**
Heirloom Pewter	20 Gauge Steel	Ivory Drexel Crepe	\$ 1,285.00
Golden Jewel	20 Gauge Steel	Rosetan Crepe	\$ 1,225.00
Mercury	20 Gauge Steel	Ivory Crepe	\$ 1,195.00
Antique Silver	20 Gauge Steel	Ivory Drexel Crepe	\$ 1,120.00
Graytone	20 Gauge Steel	Rosetan Twill Crepe	\$ 1,050.00
Earthtone	20 Gauge Steel	Rosetan Twill Crepe	\$ 1,050.00

^ *Lifesymbols Corners or Alcove*

** *Available in Selection Room*

Personalization

We support and encourage families to personalize the funeral in every way possible. One way is with the casket. Many of the caskets we have can be personalized with special cap panel inserts, life symbols corners and laser engraving, or with anything else you can bring from home which may help show who the individual really was.

Please consider the many choices of personalization methods in our selection room and pamphlets for ideas.

Whenever possible, many of these personalization methods are provided at no additional cost to you.

Cournoyer

Funeral Home, Inc. & Cremation Center

CASKET PRICE LIST (Page 4 of 4)

Custom Wood Offerings

<i>Name</i>	<i>Material</i>	<i>Interior</i>	<i>Price</i>
Mansfield	Oak (Oversize ¹)	Rosetan Crepe	\$ 3,325.00
Clayton	Oak ^ (Oversize ¹)	Champagne Velvet	\$ 3,190.00
Woodhaven	Pecan ^ (Oversize ²)	Champagne Velvet	\$ 2,985.00
Mansfield	Poplar (Oversize ¹)	Rosetan Crepe	\$ 2,655.00
Newport	Poplar (Oversize ¹)	Rosetan Crepe	\$ 1,380.00
Standard Cloth Covered	Fiberboard (Oversize ²)	Drexel Crepe	\$ 995.00

Custom Metal Offerings

<i>Name</i>	<i>Material</i>	<i>Interior</i>	<i>Price</i>
Sierra	18 Gauge Steel (Oversize ^{1/3})	Rosetan Crepe	\$ 3,070.00
Huntington Green	16 Gauge Steel (Oversize ¹)	Champagne Velvet	\$ 3,070.00
Golden Sand	18 Gauge Steel (Oversize ²)	Champagne Velvet	\$ 2,985.00
Burnished Silver	18 Gauge Steel (Oversize ¹)	Rosetan Crepe	\$ 2,130.00
Alameda Rose	18 Gauge Steel (Oversize ¹)	Moss Pink Crepe	\$ 2,130.00
Saturn	18 Gauge Steel (Oversize ²)	Light Blue Royal Crepe	\$ 1,965.00

Natural Choice or 'Green' Wood Casket Offerings



All of these caskets and several of our biodegradable urns have been approved by the Green Burial Council

<i>Name</i>	<i>Material</i>	<i>Interior</i>	<i>Price</i>
Berkshire	Maple	Natural Cotton	\$ 3,445.00
Kennebec	Maple	Rosetan Crepe	\$ 2,595.00
Shenandoah	Oak	Natural Cotton	\$ 2,445.00
Greenbrier	Oak	Moselle Crepe	\$ 2,130.00
Evergreen	Pine	Natural Cotton	\$ 1,495.00**
Cumberland	Poplar	Moselle Crepe	\$ 1,470.00
Blue Ridge	Pine	No Interior	\$ 595.00

^ Lifesymbols Corners or Alcove

*** Available in Selection Room*

Cournoyer

Funeral Home, Inc. & Cremation Center

OUTER BURIAL CONTAINER PRICE LIST

These prices are effective as of April 1, 2010 but are subject to change without notice.

In most areas of the country, state or local law does not require that you buy a container to surround the casket in the grave. However, many cemeteries require that you have such a container so that the grave will not sink in. Either a grave liner or a burial vault will satisfy these requirements.

Lined - Protective Burial Vaults from Doric® and Wilbert®

Bronze	<i>Triple wall, reinforced concrete with Bronze inner liner and carapace, and an ABS plastic liner</i>	\$ 2,555.00
Copper	<i>Triple wall, reinforced concrete with Copper inner liner and carapace, and an ABS plastic liner</i>	\$ 2,495.00
Cameo Rose / Veteran SST	<i>Personalized Stainless Steel options</i>	\$ 2,150.00
Stainless Steel	<i>Triple wall, reinforced concrete with Stainless Steel inner liner and carapace, and an ABS plastic liner</i>	\$ 1,995.00
Venetian	<i>Ideal for all personalization methods ~ Double wall, reinforced concrete with an ABS plastic liner</i>	\$ 1,475.00
Continental / Phoenix	<i>Double wall, reinforced concrete with a Fiberlon® plastic liner</i>	\$ 1,295.00
Salute / Tiara	<i>Double wall, reinforced concrete with a Fiberlon® plastic liner</i>	\$ 1,195.00
Titan	<i>Double wall, reinforced concrete with a Durapeme® plastic liner</i>	\$ 1,095.00

Unlined - Non-Protective Concrete Grave Liners

Double Depth Grave Liner	\$ 1,295.00
Oversize Grave Liner	\$ 995.00
Royal Grave Liner	\$ 955.00
Grave Liner	\$ 845.00

Associated Cash Advances from Vault Companies

• Artificial Grave Grass and Lowering Device Use	\$ 80.00
• Grave Grass and Lowering Device without a vault	\$ 250.00
• Cemetery Tent (if weather is questionable)	\$ 95.00
• Cemetery Tent without a vault	\$ 250.00
• Above Ground Sealing	\$ 140.00
• Weekend Charges (<i>Saturdays after 12:00 Noon</i>)	\$ 200.00
• Sunday & Holiday Charges	\$ 450.00

Cournoyer

Funeral Home, Inc. & Cremation Center

CREMATION URN PRICE LIST (Page 1 of 4)

These prices are effective as of April 1, 2010 but are subject to change without notice.

Artistic Urns

Motorcycle Memorial Urns	(All Colors – All Brands)	\$ 995.00
Wilbert ‘Crystal Lily’ Crystal Urn		\$ 695.00
Wilbert Hand Blown Glass Urns	(Spring, Summer, Autumn, Winter, Sapphire Seas)	\$ 620.00
Wilbert ‘Crystal Meadow’ Crystal Urn		\$ 610.00
Wilbert ‘Viridian Sky / Amber Sunset / Midnight Star’ Ceramic Porcelain Urns		\$ 610.00
Firefighters ‘Final Honor’ Fire Extinguisher Urn		\$ 595.00
Options ‘Independence’ Flag Case with Urn Base		\$ 540.00
Wilbert ‘Arlington’ - Solid Pewter Urn		\$ 390.00
Genuine Harpswell, Maine Slate Urns		\$ 325.00
Options ‘Antique White’ Urn		\$ 325.00
Nadco ‘Garden’ – Solid Granite Urn		\$ 315.00
Dodge Synthetic Marble Urns		\$ 295.00
Nadco Dogwood Marble Urn		\$ 285.00
Wilbert Solid Marble Urns	(Onyx, Champagne, Teak)	\$ 240.00
Wilbert ‘Anasazi’ Cloisonné Urn		\$ 220.00
Wilbert ‘Cloisonné’ Urns	(All Colors)	\$ 255.00
Wilbert ‘Antique English’ Cloisonné Urn		\$ 195.00
Dodge ‘Elegante’ Urns	(All Colors)	\$ 195.00
Wilbert ‘Avondale’ Urns	(All Colors)	\$ 170.00

Bronze Urns

Options ‘Pieta’ Cast Bronze Statuary Urn		\$ 1,725.00
Options ‘Eagle in Flight’ Cast Bronze Statuary Urn		\$ 1,595.00
Options ‘Dolphins’ Cast Bronze Statuary Urn		\$ 1,585.00
Options ‘Birdbath’ Cast Bronze Garden Urn		\$ 895.00
Wilbert ‘Remembrance Companion’ Bronze Urn		\$ 580.00
Wilbert ‘Remembrance’ Bronze Urn	(Military style available)	\$ 580.00
Options ‘Unity’ Sheet Bronze Companion Urn		\$ 505.00
Options ‘Regal’ Painted Sheet Bronze Urn		\$ 370.00
Wilbert Sheet Bronze Cube or Chest Urns	(Personalization and ornamentation available)	\$ 355.00
Wilbert ‘Tranquility’ Sheet Bronze Urn		\$ 345.00
Options ‘Life Symbols’ Sheet Bronze Urn		\$ 335.00
Gorham ‘Edgemont’ Sheet Bronze Urn		\$ 325.00
Options ‘Trigard’ Bronze Memorial Urn Appliqués		\$ 325.00
Superior Military Bronze Urn	(All branches of service available)	\$ 245.00
Dodge Sheet Bronze Urn		\$ 95.00

Cournoyer

Funeral Home, Inc. & Cremation Center

CREMATION URN PRICE LIST (Page 2 of 4)

Hardwood Urns

Options 'Jefferson' Mahogany Urn	\$ 850.00
Options 'Fredericksburg' Companion Cherry Urn <i>(Personalization and ornamentation available)</i>	\$ 770.00
Options 'Fredericksburg' Cherry Urn <i>(Personalization and ornamentation available)</i>	\$ 660.00
Options 'Franklin' Cherry Urn <i>(Personalization and ornamentation available)</i>	\$ 660.00
Wilbert Sculpted Laser-Carved Cherry or Maple Urns	\$ 640.00
Wilbert Endless Solutions Laser-Engraved Maple Personalized Theme Package Urns	\$ 640.00
Eternal Images Official Major League Baseball Team Urns	\$ 640.00
Wilbert 'Together Forever' Cherry Companion Urn	\$ 505.00
Wilbert 'Argus' Rosewood Memory Chest Urn	\$ 505.00
Wilbert 'Hermle' Mantle Clock Urn	\$ 485.00
Wilbert 'Salute' Maple Urn	\$ 430.00
Options 'Provincial' Hardwood Urn <i>(Personalization available)</i>	\$ 405.00
Options 'Violet' Oak Chest with stained glass insert	\$ 375.00
Options 'Flora' Maple Memento Chest <i>(Personalized top panel insert available)</i>	\$ 375.00
Wilbert 'Davis Whitehall Dimensional Series' Black Walnut Urns	\$ 370.00
Options 'Bradbury' Pecan Life Symbols Urn <i>(Personalization and many life symbol designs available)</i>	\$ 365.00
Options 'Mason' Pecan Life Symbols Urn <i>(Personalization and many life symbol designs available)</i>	\$ 365.00
Options 'Sawyer' Pecan Life Symbols Urn <i>(Personalization and many life symbol designs available)</i>	\$ 365.00
Wilbert Custom Image Urn	\$ 345.00
Wilbert 'Country Roads 3D' Black Walnut Urn	\$ 345.00
Options 'Margaux' Hardboard and Burl Veneer	\$ 340.00
Options 'Symphony' Memento Chest <i>(Personalization available)</i>	\$ 340.00
Wilbert 'Life Scenes' Maple Urn	\$ 325.00
Wilbert 'Our Lady of Guadalupe' Black Walnut Urn	\$ 325.00
Wilbert 'Carmel' Mahogany Urn	\$ 295.00
Virginia 'Alexander' Cherry Urn	\$ 285.00
Wilbert 'Victorian' Walnut Urn	\$ 285.00
Options 'Shaded Oak' Urn <i>(Personalization and ornamentation available)</i>	\$ 280.00
Options Minimum Poplar Urn	\$ 270.00
Monumental Woods Companion 'Scenes of New Hampshire' Urns	\$ 245.00
Monumental Woods Hand Painted 'Songbirds' Urn	\$ 245.00
Monumental Woods 'Scenes of New Hampshire' Urns	\$ 195.00

Ask us about our locally available laser engraving for even more personalized options!

Cournoyer

Funeral Home, Inc. & Cremation Center

CREMATION URN PRICE LIST

(Page 3 of 4)

Keepsake Urns

Options Cast Bronze Keepsake Urns	\$ 670.00
Options Hardwood Keepsake Urns	\$ 295.00
Options 'Sounds of Peace' Tenor Wind chimes Keepsake Urn	\$ 285.00
Wilbert 5" 'Remembrance' Keepsake Urn	\$ 270.00
Options Marble Keepsake Urns	\$ 240.00
Options 'Sounds of Peace' Alto Wind chimes Keepsake Urn	\$ 235.00
Wilbert 'Crystal Lily' Keepsake Urn	\$ 225.00
Options 'Sounds of Peace' Soprano Wind chimes Keepsake Urn	\$ 195.00
Options Cast Bronze Starfish Keepsake Urn	\$ 195.00
Wilbert Hand Blown Glass Keepsake Urns	\$ 190.00
Howard Miller Clock Keepsake Urns	\$ 145.00
Wilbert 'Our Lady of Guadalupe' Mahogany Keepsake Urn	\$ 140.00
Options Miniature Bronze Keepsake Urns	\$ 135.00
Wilbert 'Country Roads 3D' Black Walnut Keepsake Urn	\$ 125.00
Wilbert 3" 'Remembrance' Keepsake Urn	\$ 115.00
Monumental Woods Medium Keepsake Urns (All Styles – includes engraving)	\$ 105.00
Genuine Harpswell, Maine Slate Keepsake Urns	\$ 85.00
Legacy Marble Keepsake Urn (Black/Gray/White)	\$ 85.00
Wilbert Cloisonné Keepsake Urn	\$ 85.00
Monumental Woods Small Keepsake Urns (All Styles – includes engraving)	\$ 75.00
Wilbert 'Avondale' Keepsake Urns (All Styles & Colors)	\$ 60.00
Wilbert 'Antique English' Keepsake Cloisonné Urn	\$ 55.00
Dodge 'Elegante' Keepsake Urns	\$ 45.00

Pet Urns

Traditional Wood Urns with Photo and Figurine	\$ 195.00
Traditional Wood Urns with Figurine	\$ 165.00
Tower Photo Wood Urns with Engraving	\$ 165.00
Cottage Photo Urns	\$ 145.00
Traditional Wood Urns with Photo	\$ 135.00
Faithful Feline Figurine Urns	\$ 135.00
Traditional Wood Urns with Engraving	\$ 125.00
Huggable Teddy Bear Urn	\$ 85.00
Digital Photo Pet Urn	\$ 295.00
Horse Photo Urns	\$ 295.00
Granite Pet Burial Marker	\$ 295.00
Marble Image Marker	\$ 175.00

Cournoyer

Funeral Home, Inc. & Cremation Center

CREMATION URN PRICE LIST (Page 4 of 4)

Biodegradable Urns

Options 'Spiritree' Biodegradable Urn		\$ 565.00
Options 'Reflections' Series Biodegradable Cotton Urns	(Large)	\$ 310.00
Earthurn 'Passages' Biodegradable Urns		\$ 195.00
Wilbert 'Ecourn' Biodegradable Urn		\$ 195.00
Wilbert 'Eco-Forest' Biodegradable Urn		\$ 195.00
Wilbert 'Eco-Ocean' Biodegradable Urn		\$ 195.00
Dodge 'Classic' Biodegradable Urn		\$ 195.00
Wilbert 'Barbados' Biodegradable Bamboo Urn		\$ 195.00
Nadco 'Eco-Friendly' Biodegradable Bamboo Urns		\$ 150.00
Options 'Reflections' Series Biodegradable Cotton Urns	(Small)	\$ 115.00
Options 'Stratton' Bamboo Urn		\$ 115.00
Options 'Scattering Garden' Biodegradable Urns		\$ 115.00
Options 'Biodegradable Token' Series Cotton Urns		\$ 115.00
Biodegradable Cardboard Scattering Tubes		\$ 45.00

Jewelry Urns

Madelyn Titanium Necklace or Bracelet Keepsake Urns		\$ 395.00
Wilbert 'Life's Treasures' Pavé Bracelet Keepsake Urns		\$ 395.00
Wilbert 'Forever Remembered' Sterling Silver Keepsake Bracelet Urn		\$ 315.00
Wilbert 'Eternal Embrace' Sterling Silver Keepsake Bracelet Urn		\$ 295.00
Wilbert 'Life's Treasures' Bracelet or Pendant Keepsake Urns		\$ 225.00
Madelyn Sterling Silver Infinity Pendant Keepsake Urn		\$ 170.00
Madelyn Gold Vermeil Plated Cross Pendant Keepsake Urn		\$ 150.00
Madelyn Sterling Silver Filigree Glass Cylinder Pendant Keepsake Urn		\$ 150.00
Wilbert 'Remembrance' Sterling Silver Pendant Keepsake Urn		\$ 135.00
Madelyn Sterling Silver Small Heart Pendant Keepsake Urn		\$ 130.00
Wilbert 'Forever Remembered' Sterling Silver Keepsake Bracelet Charms		\$ 95.00
Wilbert 'Forever Remembered' Sterling Silver Keepsake Necklaces		\$ 95.00
Madelyn Gold Plated Cross, or Brass/Pewter Heart Pendant Keepsake Urn		\$ 95.00
Wilbert 'Remembrance' Bronze Pendant Keepsake Urn		\$ 85.00
Wilbert 'Remembrance' Pendant Keepsake Urn		\$ 85.00
Madelyn Fillable Pewter Base with Glass Dome for Pendant Keepsake Urn		\$ 80.00

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Funeral Home, Inc. & Cremation Center

CREMATION URN OUTER BURIAL CONTAINER PRICE LIST

These prices are effective as of April 1, 2010 but are subject to change without notice.

In most areas of the country, state or local law does not require that you buy a container to surround the urn in the grave. However, many cemeteries require that you have such a container so that the grave will not sink in. Either a grave liner or a burial vault will satisfy these requirements.

Lined - Protective Urn Vaults

WILBERT	Bronze Triune	\$ 595.00
WILBERT	Copper Triune	\$ 585.00
WILBERT	Veteran / Cameo Rose Stainless Steel	\$ 525.00
WILBERT	Stainless Steel Triune	\$ 525.00
WILBERT	Venetian	\$ 435.00
TRIGARD	Aegean	\$ 375.00
WILBERT	Universal	\$ 325.00
WILBERT	Monticello	\$ 330.00
WILBERT	Jewel / Moonstone / Sedona	\$ 295.00
WILBERT	Regal (Round) / Tribute (Square) (Marble or Pebble Dust)	\$ 245.00
DORIC	Titan	\$ 295.00
CLARK	12 Gauge "Midnight Blue" Stainless Steel	\$ 495.00
MACKENZIE	Companion - Cultured Marble (All Styles)	\$ 395.00
MACKENZIE	Cultured Marble (All Styles)	\$ 295.00
MACKENZIE	Granitone	\$ 195.00
OPTIONS	Pebble Cove	\$ 245.00
FRAZER	LifeUrn (Includes Personalization)	\$ 295.00
DODGE	Tribute (Includes Personalization)	\$ 345.00
DODGE	Tribute Keepsake (Includes Personalization)	\$ 225.00
TRIGARD	Millennium	\$ 195.00
DODGE	Imperial	\$ 195.00
DODGE	Polyguard	\$ 195.00
HEPBURN	Pyramid	\$ 195.00

Unlined - Non-Protective

Large Grave Liner	12"x 12"x 12"	\$ 225.00
Small Grave Liner	8"x 8"x 10"	\$ 195.00

Specialty Funeral Vehicles

The Cournoyer Funeral Home & Cremation Center is the home of the prestigious and only Tombstone® Motorcycle Hearse in New England. Due to its unique and popular historic design, it has quickly become the flagship for all of the specialty funeral vehicles we have to offer for any Funeral or Memorial Service. Aside from the rental of a team of horses, families who entrust us with their care generally have to pay no additional fees for using one of our specialty vehicles in place of our standard funeral coach. So whether it is an attempt at saving fuel, or if you just want something a little different, we extend an open invitation for you to try any of our specialty funeral vehicles as one of the countless ways of personalizing any service you select.

Tombstone® Harley Davidson Motorcycle-Drawn Hearse
1947 Dodge WF-32 – Restored Antique Truck
Antique Horse-Drawn Hearse {available for very limited use of up to 3 miles – horse teams billed separately starting at \$800.00}
1939 Packard Hearse – a fine example of early automobile beauty and function. {billed separately}
2010 Ford F350 Crew Cab – enables families to ride together to the services, crematory or cemetery

1941 Dodge WC-13 – Restored Antique Military Vehicle
1957 Chevy Nomad {cremation services with Funeral Ark only }

The Funeral Ark

We are very different from other funeral providers that offer simple “Cremation Services”. We believe in careful, thorough service and we maintain our steadfast dedication to the time honored traditions of preserving the dignity and respect of everyone we serve. When families choose cremation, and when conditions allow, we will use our Funeral Ark at the Memorial and Graveside Service. The Ark enables us to provide the greatest level of respect and care that everyone deserves. The Ark also allows the involvement of pallbearers; which alone can give relatives and friends a feeling of being involved and provide them with an opportunity to perform one last act of kindness. The Ark allows us to transport the urn in any of our hearses in the same respectful manner a casket is, meaning the urn does not simply sit on the floor or seat or in the trunk of a car. The Ark also provides an opportunity for everyone in attendance to proceed to the cemetery in a safe and organized funeral procession from our chapel, a church, or other location of the service.

The Randy P. Cournoyer Memorial Library

Randy P. Cournoyer was born on March 17, 1915. He grew up here in Jaffrey, joined his father in the operation of our family’s business, and continued to be actively involved here until his death on January 1, 2001. Randy cared very much about his home town and the residents of Jaffrey and the many surrounding communities. He was truly a gentle man that helped ease the pain of many generations of local families and his assistance and guidance helped many through their grieving process. We strive to perpetuate the memory of Randy and his caring ways with this library - a resource for recovery for generations to come. The public is welcome to borrow the many publications on hand to assist with their healing and recovery after a loss. The library is located in the children’s room adjacent the office area.

“A Second Chance”

Michelle Cournoyer is a Registered Nurse and is certified in CPR and First Aid instruction through the American Heart Association (AHA). She volunteers her time to instruct several classes each year through our “A Second Chance” program here at the funeral home. Upon completion, participants in the class will receive standard 2-year AHA certification in CPR, Basic First Aid, and will also be familiarized with the use of an Automatic External Defibrillator.

“Everyone deserves “A Second Chance” ~ learn CPR today!”

Pet Loss

People say pets are almost like family. We disagree. Our pets are just as much of a part of our family as our children are! Our pets live with us, play with us, require much of the same affection and care as our children do, and they all give us their love, affection and obedience in return.

When a pet dies, no one typically thinks of a funeral home as being able to help with the loss of an animal. Contrary to this belief, we stand ready to provide you with the same quality of care and attention to detail that our families have come to know and expect from us, even when your beloved pet dies.